

# VoIPTelCaster VTC 1000



## SMB and Enterprise PBX

A phone system designed for small and medium businesses, the VoIPTelCaster PBX offers powerful capabilities to help employees communicate more effectively with customers, vendors, and each other. Combining advanced, big business functionality with the ease of use and simplified management that business requires.

VoIPTelCaster helps medium and enterprise businesses use communications to differentiate them from their competition.

## Feature highlights

### Growth Capabilities

- Up to 1000 Extensions
- Unlimited SIP trunking
- Unlimited Call Attendants
- Unlimited Call Groups
- Expandable to unlimited analog lines

### Built in voicemail

- Voicemail included with each extension
- Voicemail to email (unified messaging)
- Multiple mailbox types – Group, Extension
- Virtual mailbox – monitoring additional mailboxes
- Quick move – move messages to another mailbox

### Attendants and Groups

- Unlimited Call Attendants
- Unlimited levels in attendants
- Unlimited Call Groups
- Record attendant from handset or upload
- Dynamic call attendant
  - By group, extension and time of day

### Communication Features

- Intelligent call forwarding
- Optional Call Distribution (ACD)
- Desktop and cordless model phones supported
- Limit extension dialing
- Special purpose mailboxes

### Call Handling

- IP based or Analog
- Intelligent follow-me features
- Unlimited conference bridging
- Dedicated feature keys on handset
- Call pickup by group

### Additional Features

- Whisper – listen to calls and whisper to caller
- Call waiting with Caller ID
- Intercom both extension and zone
- Call Parking
- Cell phone integration
- Point a group to attendant on timeout

**The VTC 1000 supports up to 2 PRI circuits**

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